



Safe Places. Bright Futures.

High quality, short-term accommodation
for Children, Young Adults and their Carers



EMERGENCY PLACEMENTS

Safe, welcoming accommodation when it matters most.



CRISIS PLACEMENTS

A stable, supportive environment during times of challenge.



RESPITE BREAKS

Short breaks for young people and their carers to rest and recharge.



HOLIDAY STAYS

Time to relax, create memories and enjoy quality time together.

“ We provide safe, welcoming accommodation where children, young adults and their carers can feel secure, valued and supported throughout their stay.



Designed to
Children's Home
Regulatory Standards



Safe, secure &
welcoming
environment



Comfortable,
fully furnished
homes



Convenient
locations & easy
access to amenities



Flexible stays
to meet individual
requirements



SUPPORTING STAYS.
STRENGTHENING CONNECTIONS.



Accommodation for Children,
Young Adults and their Carers
throughout their stay.



**SERENE
RETREATS**
(NW) LIMITED





SERENE
RETREATS
(NW) LIMITED

Welcome To SERENE RETREATS

Quality accommodation for Children, Young Adults and their Carers.

At Serene Retreats, we provide **safe, comfortable and supportive** short-term accommodation for children, young adults and their carers who need a place to stay.

Our homes are designed to be homely, calming and practical — offering a private space to rest, feel safe and enjoy time together.

Whether it's an emergency placement, a planned stay, a short break or a time out together, our homes offer a welcoming environment where everyone can **feel secure, valued and supported**.



OUR ETHOS – BESPOKE PROPERTY PROVIDER

We are a bespoke property provider, **not a care provider**.

We specialise in high-quality homes built and managed to full Children's Home Regulation standards, giving Local Authorities and placing teams confidence that the accommodation they choose is safe, compliant and ready to meet the needs of children, young adults and their carers.

Our focus is on providing the right environment – a safe, well-equipped home where young people and their carers can rest, recharge and thrive.



BUILT TO CHILDREN'S HOME REGULATION STANDARDS

Homes built and maintained to meet full Children's Home Regulation standards.



COMFORTABLE, HOMELY ENVIRONMENTS

Modern, fully furnished homes designed to help young people and carers feel at ease.



SAFE & SUPPORTIVE

Properties designed with safety, privacy and wellbeing at the heart of everything we do.



CONVENIENT LOCATIONS

Conveniently located close to local services, schools, transport and amenities.



Designed to Children's Home Regulation Standards



Safe, secure & welcoming environment for young people and their carers



Comfortable, fully furnished homes



Convenient locations & easy access to amenities and services



Flexible stays to meet the needs of children, young adults and their carers



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ACCOMMODATION
THAT CATERS FOR
CHILDREN, YOUNG
ADULTS AND
THEIR CARERS.

A PLACE TO STAY.
A PLACE TO THRIVE.

We provide a safe, welcoming space where children, young adults and their carers can rest, recharge and feel at home.



SERENE
RETREATS
(NW) LIMITED

Bridging the Gap

A NEW STANDARD IN SPECIALIST ACCOMMODATION

At Serene Retreats (NW) Limited, we bridge the gap between **traditional serviced accommodation** and **specialist residential environments** by providing professionally managed, high-quality accommodation designed to **Children's Home Regulatory Standards**.

Our properties provide **Local Authorities, commissioning teams and care providers** with accommodation that is safe, compliant and ready for immediate occupation, offering reassurance without compromising on comfort, quality or presentation.

Unlike conventional serviced accommodation, every Serene Retreats property is carefully selected, professionally maintained and equipped with enhanced safety features to create welcoming environments for **children, young adults and their carers**.

OUR DIFFERENCE



Designed to
Children's Home
Regulatory
Standards



Premium serviced
accommodation
with enhanced
safety features



Professionally
managed and
fully furnished
properties



Ideal for
emergency, planned,
respite and
short-term stays



Safe, compliant
and welcoming
environments



Flexible
accommodation
solutions for Local
Authorities and
care providers



MORE THAN JUST ACCOMMODATION

Delivering exceptional environments
where safety, quality and comfort come together.

Safety, Security & Compliance

The safety and wellbeing of every child and young adult is our highest priority. Our properties are equipped with modern systems and features to provide complete peace of mind.



GRADE A FIRE ALARM SYSTEM

A fully compliant Grade A fire alarm system fitted throughout the property with emergency lighting.



SECURE ENVIRONMENT

All properties are fully secured with high-quality locks, secure doors and window restrictors.



EXTERNAL CCTV

External CCTV systems in place to enhance security and provide additional reassurance.



FIRST AID & MEDICATION

Secure medication storage is available in every home. First aid kits are fully stocked and easily accessible.



SECURE STORAGE FOR SHARPS

Lockable cabinets to securely store sharp items.



THUMB TURN LOCKS

Thumb turn locks on bedroom and bathroom doors to allow privacy with safety oversight.



DESIGNATED OFFICE AREA

A quiet, private office area available for staff use, meetings, and confidential work.



EMERGENCY LIGHTING

Emergency lighting strategically installed to ensure safe evacuation at all times.



WINDOW RESTRICTORS

Window restrictors fitted to all relevant windows to help keep young people safe.



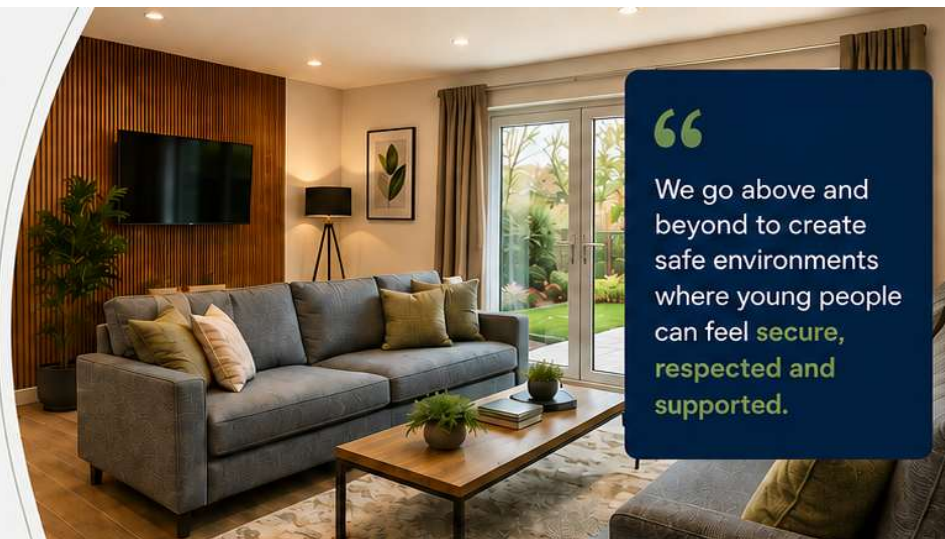
COSHH CUPBOARD

A dedicated COSHH cupboard for the safe storage of cleaning products and hazardous materials.



SECURE MEDICATION STORAGE

Lockable storage for all medications to ensure safe administration and compliance.



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We go above and beyond to create safe environments where young people can feel **secure, respected and supported.**



All our homes are regularly inspected and maintained to the highest safety standards to ensure a safe, comfortable and compliant environment.



**SAFE TODAY.
SUPPORTING TOMORROW.**



**Your trust.
Their future.**

Property Specification

Our properties are carefully selected, well maintained and fully equipped to provide a safe, comfortable and supportive environment for **children, young adults and their carers.**



Designed with
**safety, comfort and
wellbeing**
at the heart of
everything we do.

PROPERTY FEATURES



SPACIOUS & WELCOMING HOMES

Modern, comfortable homes with communal spaces that promote relaxation, connection and independence.



PRIVATE BEDROOMS

Well-furnished bedrooms providing privacy, comfort and a place to feel safe and settled.



COMMUNAL LIVING AREAS

Comfortable spaces to relax, socialise and build positive relationships.



FULLY EQUIPPED KITCHENS

Nutritious meals prepared in modern kitchens, supporting healthy lifestyles.



MODERN FACILITIES

Quality bathrooms and facilities maintained to a high standard.



OUTDOOR SPACES

Safe gardens and outdoor areas for fresh air, recreation and wellbeing.



GREAT LOCATIONS

Properties located close to local amenities, schools, transport links and community resources.



WELL MAINTAINED & FULLY EQUIPPED

Homes are regularly maintained and fully equipped to ensure safety and comfortable living.

DESIGNED TO CHILDREN'S HOME REGULATORY STANDARDS

- ✓ Designed to Children's Home Regulatory Standards
- ✓ Grade A Fire Alarm System
- ✓ Emergency Lighting
- ✓ FD30S Fire Doors
- ✓ Window Restrictors
- ✓ External CCTV
- ✓ Lockable Medication Cabinet
- ✓ Secure Storage for Sharp Items
- ✓ COSHH Cupboard
- ✓ Designated Office Area
- ✓ Thumb-Turn Locks
- ✓ Fully Equipped Kitchen
- ✓ Homely Living Environment
- ✓ Regular Safety Inspections
- ✓ Professionally Maintained Properties
- ✓ Risk-Assessed Locations
- ✓ Safe Outdoor Space
- ✓ Modern Bedrooms
- ✓ Secure Access Control



ADDITIONAL INFORMATION



SAFE & SECURE

All homes are risk assessed and equipped with appropriate security measures to ensure peace of mind.



SUPPORTIVE ENVIRONMENTS

Our homes are designed to promote independence, wellbeing and positive outcomes.



FLEXIBLE STAYS

We offer a range of stay options to meet individual needs with comfort and reliability.



RESPONSIVE SERVICE

We are available 24/7 to respond to enquiries and ensure a smooth experience from start to finish.



Modern Homes Designed for Wellbeing

Our homes are thoughtfully designed to provide a calm, comfortable and homely environment where children and young adults can relax, feel at ease and thrive.



COMFORTABLE BEDROOMS

Well-furnished bedrooms offering privacy, rest and a personal space to feel settled.



RELAXING LIVING SPACES

Spacious communal areas for socialising, relaxing and spending time together.



HOMELY & WELCOMING

Warm, inviting environments that feel like a place to call home.



FULLY EQUIPPED KITCHEN

Modern kitchens with quality appliances and everything needed to prepare and enjoy meals.



EVERYDAY ESSENTIALS

Laundry facilities, ample storage and all the essentials provided.



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A comfortable home helps young people build confidence, feel **secure** and focus on a **brighter future**.



QUALITY ASSURED

Regular inspections and ongoing maintenance to the highest standard.



YOUNG PERSON CENTRED

Homes designed around the needs, interests and wellbeing of young people.



POSITIVE ENVIRONMENTS

Spaces that promote respect, independence, positive relationships and growth.



SUSTAINABLE APPROACH

Energy efficient homes with a focus on a cleaner, greener future.



PLACES TO THRIVE

More than just a place to stay – a place where young people can thrive.



Every detail in our homes is carefully considered to support the physical, emotional and social wellbeing of children and young adults during their stay.



**SAFE SPACES.
STRONGER FUTURES.
TOGETHER.**

Holiday & Respite Breaks

Memories That Matter

We believe every young person deserves time to relax, explore and enjoy new experiences. Our homes provide the perfect base for safe, enriching holiday and respite breaks.



FUN & RELAXATION

Access to beaches, parks, attractions and local activities for fun, relaxation and adventure.



NEW EXPERIENCES

Encouraging young people to try new things, build confidence and create positive memories.



WELLBEING & REST

A chance to rest, recharge and spend quality time in a safe and supportive environment.



FLEXIBLE OPTIONS

Short breaks, weekend getaways or longer holidays – tailored to the needs of each young person.



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Life is not about waiting for the storm to pass, it's about learning to dance in the rain and **making memories** along the way.



More than just a place to stay –
a place to enjoy, explore and thrive.



SAFE
ENVIRONMENTS



SUPPORTIVE
TEAM



POSITIVE
EXPERIENCES



LASTING
MEMORIES



HOLIDAYS THEY LOOK FORWARD TO.
MEMORIES THAT LAST A LIFETIME.



We work closely with Local Authorities to provide meaningful breaks that enrich the lives of young people in care.



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Contact Us

We're here to help. Whether you'd like more information about our properties, discuss a booking or explore how we can support your accommodation needs, our team is ready to assist.

Get in touch today – we'd love to hear from you.



PHONE
07592 128515



EMAIL
info@serene-retreats.org.uk



WEBSITE
serene-retreats.org.uk



ADDRESS
82A James Carter Road,
Mildenhall, IP28 7DE



OFFICE HOURS
Monday – Friday: 9:00am – 5:00pm
We're available for enquiries outside of these hours
for urgent or emergency bookings.



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Regulatory Standards



Safe, secure &
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Comfortable,
fully furnished
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Convenient
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High quality accommodation,
built to the standards that matter.



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